

Civilian Employee Assistance Program (CEAP)

The Department of the Navy's (DON) Civilian Employee Assistance Program (CEAP) provides confidential assistance to civilian employees who have problems involving the misuse of alcohol, drugs or other personal problems which have or may have an adverse effect on job performance.

CEAP assistance to employees serviced by HRO Norfolk is provided by 4 different contractors.

HRO Office	Contractor	Remarks
Directorates: NAVFAC Mid-Atlantic (except FISC Satellite), Mid-Atlantic Region, and Fleet Services	GHE HEALTHCARE, INC.	Toll-free number is (866)-443-3277 <ul style="list-style-type: none"> ▪ Accessibility by telephone is assured 24 hours a day, 7 days a week. ▪ Any call should result in immediately reaching a counselor or a call-back within 30 minutes. ▪ In addition, employees/supervisors may contact the HRO CEAP Administrator, Ms. Ann Lee, at (757) 444-6984
FISC Satellite	InoMedic	Rep – Kasandra Hayes, M.Ed., 443-1049 <ul style="list-style-type: none"> ▪ Available in Bldg W-143, Sixth Floor, M-F ▪ CEAP Emergencies: (800) 950-3434 24 hours a day, 7 days a week
NNSY Directorate	JRON Associates	Rep – Dr. Diane Davis-Wagner, 397-9008 <ul style="list-style-type: none"> ▪ Available in Building 65, Second Floor ▪ CEAP Emergencies: Page a Counselor at 918-7745
NCTAMSLANT BCO Mechanicsburg	EAP Consultants	Toll-free number is (800) 869-0276, pin #2327 <ul style="list-style-type: none"> ▪ HRO Mechanicsburg Rep – Richard Goodrow, DSN 430-3478